

Presented to

Janice T. Colson

for Five Years Service

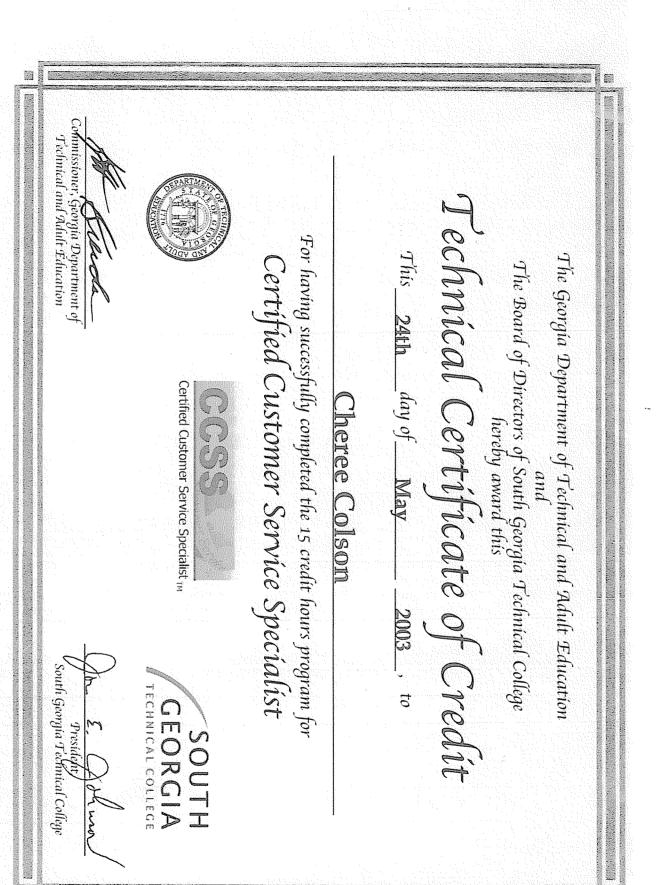
April 13, 1998 to April 13, 2003

EXHIBIT

tabbles

12

Employment Service Award presented to Ms. Moses on April 13, 2003.



Ms. Moses' Certified Customer Service Specialist certificate, awaded to her on May 24, 2003.

